

Affordable Computer Services

Full service for all computer needs. New Performance Computer at your price-point!
Repairs, maintenance, upgrades, networking, security, wireless, computer rejuvenation.
(865) 365-5734 or email FixThatComputer@Gmail.com

Patrick G. Lane
1668 Middle Creek Road
Sevierville, TN 37862
(865) 365-5734

Name: _____

Address: _____

Phone: _____

Date: _____

This invoice covers the services and/or parts for your _____ completed during the _____ of or prior to the above date.

	Qty.	Service	Regular cost	Your cost (each)	Your cost (Qty.)
<input type="checkbox"/>	_____	Mobile Service Call	\$60.00 - \$90.00	_____	_____
<input type="checkbox"/>	_____	Billable Hour	\$60.00 - \$90.00	_____	_____
<input type="checkbox"/>	_____	Mobile pick up charge	\$30.00	_____	_____
<input type="checkbox"/>	_____	Mobile Delivery & Setup charge	\$30.00	_____	_____
<input type="checkbox"/>	_____	Bench charge	\$30.00	_____	_____
<input type="checkbox"/>	_____	OS Install	\$50.00	_____	_____
<input type="checkbox"/>	_____	OS Updates	\$30.00	_____	_____
<input type="checkbox"/>	_____	OS Setup (drivers & settings)	\$30.00	_____	_____
<input type="checkbox"/>	_____	Anti-malware	\$40.00	_____	_____
<input type="checkbox"/>	_____	Program installation	\$10.00 per program	_____	_____
<input type="checkbox"/>	_____	Peripheral setup/configuration	\$10.00 - \$30.00 per	_____	_____
<input type="checkbox"/>	_____	Driver installation, individual	\$10.00	_____	_____
<input type="checkbox"/>	_____	Tower and component cleaning	\$10.00 - \$15.00	_____	_____
<input type="checkbox"/>	_____	Software recovery	\$30.00 - \$50.00	_____	_____
<input type="checkbox"/>	_____	Hardware R&R	\$30.00	_____	_____
<input type="checkbox"/>	_____	Data Recovery/Backup	\$30.00 - \$60.00	_____	_____
<input type="checkbox"/>	_____	Full system backup	\$50.00 - \$60.00	_____	_____
<input type="checkbox"/>	_____	Entire Hardware Build	\$50.00	_____	_____
<input type="checkbox"/>	_____	Networking setup/security	\$10.00 - \$50.00 per device	_____	_____
<input type="checkbox"/>	_____	Insurance claim letter et.al.	\$35.00	_____	_____
<input type="checkbox"/>	_____	Training	\$40.00 per hour	_____	_____
<input type="checkbox"/>	_____	Hardware purchase	(Wholesale cost + shipping + tax) ☉ 125%	_____	_____
<input type="checkbox"/>	_____	_____	_____	_____	_____
<input type="checkbox"/>	_____	_____	_____	_____	_____
<input type="checkbox"/>				Subtotal:	_____
<input type="checkbox"/>			(only for parts or services with parts)	Tax:	_____
<input type="checkbox"/>				Total:	_____

Please make a check payable to Patrick G. Lane in the amount of \$ _____
Please call me should you have any questions or need additional components or services.

Thank you for choosing Affordable Computer Services. We accept cash, local check, PayPal & all major credit/debit cards through PayPal.

Sincerely,

Patrick G. Lane

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Computer Service Rates and policies

Mobile Service call	\$60.00 - \$90.00
Hourly Rate (1 hour minimum for service calls)	\$60.00 - \$90.00

Like all service related businesses, **payment is due in full at completion of services**. As with any computer service business, time spent determining a solution is billable; equipment cannot be picked up or delivered if there is an outstanding balance due; equipment let unclaimed due to unpaid bill(s) may be sold after 30 days to cover the outstanding balance; we are not responsible for hardware or software failures which occur during service; every effort will be made to safeguard, recover and backup user files, (at hourly or per-service rates) however we cannot be responsible for data loss or guarantee data recovery; customer is responsible for providing operating system and/or restore disks and a valid Operating System Key (license sticker) when an Operating System is being installed; customer is responsible for providing installation disks for any licensed software being installed.

When hourly rates for services would exceed the value of the computer, rates are calculated on a per-service basis. Typical services include:

Pick up fee	\$30.00
Delivery/setup fee	\$30.00
Bench fee	\$30.00
Windows Install	\$50.00
Windows Updates	\$30.00
Windows Setup (drivers)	\$30.00
Anti-malware	\$40.00
Program installation	\$10.00 per program
Peripheral setup/configuration	\$10.00 - \$30.00 per
Driver installation, individual	\$10.00
Tower and component cleaning	\$10.00 - \$15.00
Software recovery	\$30.00 - \$50.00
Hardware R&R	\$30.00
Data Recovery/Backup	\$30.00 - \$60.00
Full system backup (customer provides mass-storage device and media)	\$50.00 - \$60.00
Entire Hardware Build	\$50.00
Networking setup/security	\$10.00 - \$50.00 per device
Insurance claim letter / Expert affidavit	\$35.00
Training	\$40.00 per hour
Hardware purchase	(Wholesale cost + shipping + tax) ⊙ 125%

Discounts are *sometimes* given to repeat customers and these are noted on invoices with a Regular Cost and Your Cost itemization. Some incidental configuration, software installs and idle time may not be billed, at my option.

Payment is always due in full upon completion of services; no exceptions.